

Appendix 2 - Detailed responses received through the consultation questionnaire

Question 1

Please tell us what you Like and don't like about the service provided at the Shepway Learning Disability Day Service.

Comments	Like	Dislike
Swimming	1	3
Arts and crafts	10	3
Newsletter Group	1	
Sensory and Snooze Room	6	
Folkestone Sports Centre	1	
Gardening	7	
Pottery	15	
Music	5	1
Trying new things/different activities	4	1
Shepway Resource Centre	13	1
Spa	8	3
Familiar Faces/Friends and surroundings	19	
Cookery	15	
Drama	2	1
Out and About/Socialising/local activities	15	
Pool	2	
Exercises	8	
Model making	2	1
Light house	1	2
Atmosphere of a big group	1	
Computers/typing	2	
Bowls	3	
Dancing	3	
Singing	3	
Photography	3	
Life Skill	2	
Sport	1	
Walking	1	2
Recycling	1	
Staff	1	1
Being bored and left alone	0	
Sewing	4	
Conservation	1	
Space to move around/safe environment	1	
Gym	2	
Gardening		2
Loud noises and large groups		2
Total	164	23

Question 2

Please tell us what you like and don't like about the services provided in the community.

Comments	Like	Dislike
Sensory	1	2
Music	4	
Speaking up Group	1	
Friends	8	
Hobby Group	1	
Knitting Group	1	
Dancing/Exercise/Walking	5	1
See me Hear me Group	1	
Conservation	7	
Computers	6	
PHASE 2	9	2
Cooking	2	
Pool/Snooker	3	
New activities	2	
Art and crafts	4	
Swimming	2	1
Library visits/shops/Going out	19	1
Bowling	5	1
Work	1	1
Other (busy roads/staying in/having individual support)		3
Bridge Resource Centre	10	
Community hubs	2	
Gardening	1	
Life skills	1	
Shopping	1	
Socialising	1	
Gardening	1	
Gym		2
Shopping		2
Lack of provision and change		4
Total	99	20

Question 3

Please tell us how you think the proposals for a community based service may affect you?

Comments	Number of responses
Want activity in Lydd to continue	1
Don't like the Shepway Resource Centre	1
Concerns about activities in the future	6
Like being at Bridge Centre	6
Familiarity of people needed	1
Would like to try different activities in hubs	36
Don't mind changes	3
Will miss building/staff/friends	7
Unsure about changes	5
Total	66

Question 4

What worries you about the changes?

Comments	Number of responses
Fine about changes/not worried	23
Worried about the changes	15
Worried about activities if not attending the Resource Centre	6
Like to keep safe	1
Like to keep routine	3
Need more information about changes and having a choice	4
Total	52

Question 5

What could be done to make you feel better about the changes?

Comments	Number of responses
Provide transport/travel support	4
Stay at the day centre	3
Do more cooking	1
More information on the changes	18
Need a quiet environment	1
Stay with friends	6
Continue activities at the Bridge Centre and PHASE 2	4
Nothing, everything is fine	5
Total	42

Question 6

Please tick the boxes you are most interested in? [Already do]

Activity/Service	Already Do	Would like to do
Computing	38	33
Cookery	59	25
Reading and writing	29	18
Exercise and sport	52	32
Music	61	20
Gardening/conservation	24	11
Art and craft	61	20
Drama	16	21
Health and wellbeing	17	24
District Partnership Group	28	15
Pottery	47	22
Travel training	11	19
Meeting friends	77	19
Access to library, museum and interesting places	55	20
Speaking up groups, student committee	27	18
Help to get a qualification	4	21
Advice on local resources e.g. benefits, job opportunities, education, housing	3	14
Work experience placements	7	20
Horseriding	9	33
Sensory and therapeutic sessions	43	16
Cycling	13	21
Daily living skills	35	17
Rambling	29	21
Total	745	480

Question 7

Please tell us if there is anything else you would like to do or you feel is important.

A few people identified:

1:1 support for some people for 'Key activities' that are important to them. Identifying who those people are.
Access to swimming pool, Spa, Singing and Dancing, Snoozelem, Golf, Bowling/Bowls, Fishing, Pool, basket ball, hockey, Keep Fit, netball, curling, photography(currently on offer)
Access to facilities at the sports centre especially for those people with complex needs that require specialist manual handling equipment.
It is important to people to maintain friendships with the people they know now
Horse riding-many people commented that Horse riding is too expensive.

Question 8

The new modernised service could assist people in getting ready for work.
Please tick the boxes that apply to you.

	Yes	No
Would you like to work	32	45
Would you like to do voluntary work	37	47
Would you be interested in hearing more about supported employment and work	38	46
Total	107	138

Question 9 – Direct Payments

Direct Payments	Yes	No
I already have a direct payment	18	51
I would be interested in hearing more about direct payments	20	17
Total	38	68

Question 10

If you would like to say anything else or make additional comments about Shepway Learning Disability Day Service please write here

- 'Want to know more about the sports center.'
- 'Some will need space at Community Hubs to be able to relax and get out of wheelchairs.'
- 'Worried and upset if SRC closes. Would like to see and feel new hubs. I might agree to changes but might not like it when it happens and refuse to go'.
- 'I would like to do something with Animals. I do not like:-staying in the same place, community Network, swimming, spa, college, and colouring.'
- 'Coffee Machine, Mini Buses- what will happen to them? Will I still have jobs to do?
- 'When the centre goes I would still like the opportunity that I have cooking, snooze, spa and keep fit.'
- 'Really enjoy cooking and drama, and would miss these if I could not do them again.'
- 'Spa/hoist at the swimming pool requires full assessment in meeting individuals needs.'
- 'I like the Bridge.'

- 'I like to try new things but need support from all around me.'
- 'Want them to keep it safe.'
- 'I am going to miss it. I will miss having a laugh with the staff and my friends.'
- '..... family are very important to her and they go out and do a lot together, pantomimes, trips to London, Holidays.'
- 'It is good here at SRC.'
- 'More information to staff to ease worries.'
- 'I would like to work in a cafe or music shops.'